

Navigating Dayforce: HRchitect's Key Role in Client-side Support

CLIENT BACKGROUND

The client is a global leader in industrial adhesives, sealants, and coatings, with over 45 years of experience. Renowned for delivering customized solutions and technical support across industries, their dedication to quality and innovation has established long-term client partnerships and positioned them at the forefront of adhesive technology.

THE CHALLENGE

The client approached Dayforce after recognizing that their existing Paycom system no longer supported their evolving business needs. During the implementation process, they encountered difficulties understanding Dayforce's terminology and processes, which differed significantly from their previous system. These challenges caused delays and uncertainty in key configuration decisions. Dayforce recommended HRchitect to provide client-side support – bridging gaps, empowering the HR team, and ensuring the project stayed on track.

CLIENT PROFILE

- Global distributor of engineered materials (adhesives, sealants, coatings, specialty chemicals)
- Around 210 employees
- 2017 Dow Electronics Distributor of the Year
- Partnered with HRchitect for client-side support in Dayforce implementation

WHY HRCHITECT?

- Dayforce Growth Partner
- Trusted by hundreds of Dayforce clients – see what they're saying about us on Raven Intelligence
- Consultants with an average of 8 years of experience with the Dayforce platform

SERVICES ALIGNMENT

HRchitect assigned a lead consultant to the project from the outset to provide expert guidance. This consultant worked closely with the client throughout the implementation, supported by a team of HRchitect specialists in Time & Attendance, Workforce Management, data conversion, and check history templates.

Through tailored support and hands-on expertise, HRchitect bridged knowledge gaps, clarified system functionality, and aligned Dayforce workflows with the client's business objectives. This approach accelerated the implementation timeline and set the foundation for long-term operational efficiency.

SERVICES PROVIDED

- Reviewed client workbooks to ensure data accuracy
 - Pulled data from the old payroll system (Paycom)
 - Converted old payroll system data into Dayforce templates
 - Submitted revised payroll data to Dayforce for system upload
- Revised organization structure for the client to better fit business needs
- Reconfigured time-off (time away from work) policies
- Configured payroll for the United States, Canada, and Singapore
- Configured HR data for the Philippines and Mexico



SERVICES PROVIDED

What made this project stand out was its global scope, requiring payroll configurations for the U.S., Canada, and Singapore, and HR data configurations for the Philippines and Mexico. Successfully managing five country-specific configurations, HRchitect demonstrated its expertise in navigating the complexities of global implementations.



HRchitect empowered the client to overcome implementation challenges and achieve seamless transitions across all regions by providing hands-on support and addressing critical knowledge gaps.

THE RESULTS

HRchitect's expertise enabled the client to efficiently adopt Dayforce, streamline processes, and tailor configurations to meet unique business needs. The reduced learning curve allowed the client to maximize their investment in Dayforce. Recognizing the value of HRchitect's support, the client re-engaged for subsequent projects, including implementing Dayforce for their UK subsidiary and retaining HRchitect for post-live application support.

READY TO CONFIDENTLY IMPLEMENT DAYFORCE?

Ready to begin your Dayforce implementation journey with confidence? HRchitect's expert consultants provide specialized implementation and client-side consulting services for organizations implementing the Dayforce platform. Our consultants ensure you're equipped to meet today's challenges and tomorrow's opportunities, from a global Dayforce implementation to post-live managed support. Schedule your complimentary consultation today to ensure you are set up for a successful Dayforce implementation.



To learn more about HRchitect's services or request a consultation, click [here](#).

