

Dayforce Implementation Done Right: HRchitect's Healthcare Success Story

CLIENT BACKGROUND

This company specializes in enhancing senior healthcare through technology-driven solutions. Their platform aggregates patient data to provide real-time insights, enabling care teams to make more informed decisions and deliver personalized care. Focused on improving outcomes for seniors with chronic conditions, they help healthcare providers manage complex care needs more efficiently, reducing unnecessary costs and improving overall quality of life.

THE CHALLENGE

The client recognized the need for a new solution as their existing processes had become overly cumbersome and time-consuming. Their reliance on a primarily manual system was no longer sufficient to meet the demands of their growing business. To support their HR department effectively, they required a system capable of handling the complex needs of the healthcare industry. This included capturing applicant and employee data, generating detailed reports, and accommodating flexible work schedules inherent to the health field. After thorough research, Dayforce emerged as the ideal software platform to address these challenges.

CLIENT PROFILE

- US-based senior healthcare provider of in-home, geriatric, and palliative care
- Around 400 employees
- Recognized as Best Places to Work in Healthcare 2024 by Modern Healthcare
- Partnered with HRchitect for their Dayforce implementation

WHY HRCHITECT?

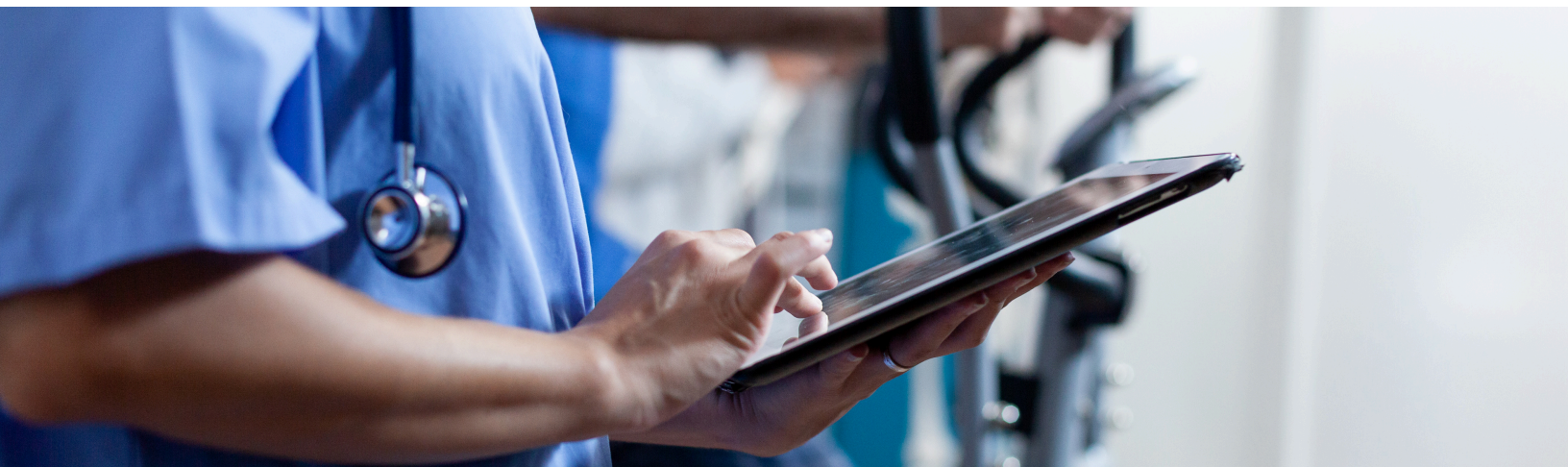
- Certified Dayforce Systems Integrator (SI) Partner
- Hundreds of Dayforce clients – see what more than 250 clients have to say about us on Raven Intelligence
- Consultants with an average of 7 years of experience with the Dayforce platform

THE PROJECT

As a certified Dayforce System Integrator Partner with an exceptional reputation, the client knew that HRchitect was the right company to align with for their Dayforce implementation. Upon signing a Statement of Work, the client was immediately provided several HRchitect consultants, who would become vital partners throughout the implementation. These consultants included a Project Manager, a System Consultant (Payroll Implementation), a Technical Consultant, and an Integration Analyst.

SERVICES PROVIDED

- Implementation of the complete Dayforce platform, comprised of the following modules:
 - Dayforce Core, Dayforce Payroll, Dayforce Time & Attendance, Dayforce Benefits (Essential, ACA Management, Intelligence), Dayforce Compensation, Dayforce Performance, Dayforce Learning, Dayforce Document Management, Dayforce Wallet.
- Implementation of the full Dayforce Talent Suite.
- Reconfiguration of the organizational structure and set up to comply with multi-state taxation regulations.
- Enhance configuration to improve management's visibility into employees across various work locations.
- Develop an automated onboarding structure, replacing the previous manual process.
- Optimize module utilization in the new system to automate processes, enabling the organization to accommodate a greater volume of new hires.



SERVICES PROVIDED

As former HR practitioners who had previously been in their client's shoes, the HRchitect consulting team brought a unique perspective and firsthand experience to the engagement. Their vast knowledge of the Dayforce platform allowed them to provide relatable, practical guidance tailored to the client's needs. This expertise enabled consultants to recommend best practices in an easy to understand way and helped the client maximize the capabilities of their new system, ensuring a seamless and effective Dayforce implementation



process, leveraging Dayforce's Ready-Set-Go methodology wrapped with HRchitect's white-glove service. Maintaining a collaborative approach enhanced the client's confidence in the system and empowered them to achieve long-term success.

THE RESULTS

Following the successful implementation of the Dayforce system, the client gained a streamlined solution that significantly enhanced their ability to meet organizational needs. Impressed by the expertise and dedication of their HRchitect support team, the client opted to extend their partnership by signing an additional Statement of Work for an HRchitect Dayforce concierge support package, which included day-to-day support from a dedicated HRchitect client-side support consultant.

LOOKING TO TRANSFORM YOUR HR OPERATIONS?

Transform your HR operations with HRchitect's white-glove implementation services for Dayforce. Our consultants provide meticulous guidance, enabling you to meet your project goals while equipping your team to optimize your Dayforce system for long-term success. Schedule a complimentary consultation today and discover how HRchitect can unlock new efficiencies and capabilities for your organization.



**To learn more about HRchitect's services
or request a consultation, click [here](#)**

